



## FACT SHEET

### SECTION 1 – COMPOSITE WOOD FOR ARCHITECTURAL WORK

RECYCOEX is made from wood scraps in furniture factories and 95% recycled HDPE plastic waste materials. Afterward, the material is extruded and cast in many shapes based on designed molds. Using modern production machines and special techniques for mixing 4-10 color pigments, RECYCOEX is able to produce material patterns similar to natural wood and more than 20 shades of color. Each piece will have unique and different patterns similar to real wood.

Therefore, RECYCOEX has properties similar to wood while capable of preventing termites and insects with no toxicity, and no flammability. RECYCOEX can be used outdoors and indoors. Planks will contract and expand slightly by 0.5 percent when heated by sunlight from outdoor use. Furthermore, RECYCOEX has many uses and can be cut, drilled, planed, fixed with a screw or pneumatic nail and with woodworking equipment similar to real wood.

### SECTION 2 – STACKING AND STORAGE

When stacking and storing RECYCOEX, RECYCOEX should be placed on flat level ground under a roof or indoors and stacked to a height of no more than six boxes. If RECYCOEX must be stored outdoors, RECYCOEX should be covered by materials such as waterproof canvas to protect against sunlight and rain.

### SECTION 3 - INSTALLATION

Because RECYCOEX is a material produced to imitate real wood, each piece of wood has different colors and unique patterns. Therefore, when installing wood, wood planks should be unpacked and brought out to mix colors and patterns. Caution should be taken to prevent scratches during work. RECYCOEX has many applications such as wall work, ceiling work, eaves, panels for blocking sunlight, decorative walls and sound-absorbing walls. This can be studied from the installation manual for standard models such as maxis SOFFIT. Non-standard installation models should be only under the advice of Maxiswood experts. RECYCOEX will design, install and prepare suitable equipment for attractive, durable and safe installation or customers may call to consult using the number specified above.

Installation – Installation should be performed with caution to prevent scratching. Do not throw or drag. Avoid friction with other materials. Use air heating blower if there is a slight scratch before installation.

### SECTION 4 - MAINTENANCE

No special maintenance is necessary. Simply wipe and clean periodically.

### SECTION 5 - WARRANTY

MAXISWOOD “RECYCOEX” warranty is valid from the date of purchase. The warranty is not transferable and applies only to the original purchaser of MAXISWOOD “RECYCOEX” products, subject to compliance with the condition of Warranty below:

1. For a period of 10 years from date of purchase, MAXISWOOD warrants that the RECYCOEX products are resistant to cracking, splitting, swelling or rotting, flaking, splinters or peeling, water and moisture and to termites.
2. For a period of 10 years from the date of purchase, MAXISWOOD warrants that the RECYCOEX products will be free from defects in materials and workmanship except such defects as are normally regarded as being commercially acceptable including reasonable variations in colour, texture and tolerances.
3. For a period of 12 months from the date of purchase, MAXISWOOD "RECYCOEX" warrants that the accessories supplied by MAXISWOOD will be free from defects due to workmanship and or manufacture.
4. For the period of 5 years from the date of purchase, MAXISWOOD warrants that the RECYCOEX Products will be free from discoloration except such defects are caused by air pollution, exposure to harmful chemicals, or normal weathering from the elements. Normal weathering is defined as exposure to sunlight and extremes of weather and atmosphere which would cause any coloured surface to gradually fade, chalk, or accumulate dirt or stains
5. MAXISWOOD warrants that the RECYCOEX products sold will be reasonably fit for their intended purpose.

## SECTION 6 – CONDITIONS OF WARRANTY AND MAKING A CLAIM UNDER THIS WARRANTY

MAXISWOOD will not be liable for breach of this warranty unless the claimant provides proof of purchase and full payment of the Product's invoice and that the claim is made in writing giving full details of the complaint to MAXISWOOD at the above address.

MAXISWOOD will not be liable for breach of this warranty unless the claim is made within 7 days of the claimant becoming aware of a suspected or likely defect in the Product.

The claimant is responsible for the costs of claiming under this warranty including:

1. A restocking and handling charge of 15% of the invoice value except where:
  - a. The wrong goods were delivered by MAXISWOOD, in which case there will be no restocking or handling charge.
  - b. The Products are in an undamaged or unsoiled condition and in the original packaging, unless with the prior written consent of MAXISWOOD.

Upon receipt of a claim, MAXISWOOD reserves the right to check and inspect the Product. MAXISWOOD will inform claimant by writing within 60 days after inspection, whether the Product is defective under the terms of this warranty.

If MAXISWOOD determines that the Product is defective under the terms of this warranty, MAXISWOOD will, at its election:

1. Repair or replacement the Product or part of it with the same or equivalent Product; or
2. Pay for the cost of the replacement; or
3. Refund the amount paid for the affected Product.

If MAXISWOOD determines that the Product is not defective under the terms of this warranty, the claimant shall promptly reimburse MAXISWOOD for the costs of investigation and repair, if any, incurred by MAXISWOOD.

## SECTION 7 – LIMITATIONS

1. The product is subject to natural variation in finish as part of the manufacturing process. The purchaser or their installer/builder is responsible for inspecting, prior to installation, the colour, finish and size of the Product, identifying whether the Product has any other defect or manufacturing fault, and for ensuring the Product meets surface appearance and product specification requirements. Subject to the terms of this warranty, MAXISWOOD is not liable for claims made after the installation of the Product that relate to surface appearance and product specification.
2. The Product must be installed and maintained strictly in accordance with the relevant MAXISWOOD guidelines current at the time of installation and must be installed in conjunction with the components or products specified in the guidelines. To obtain copies of the guidelines go to [www.maxiswood.com](http://www.maxiswood.com) or email [info@maxiswood.com](mailto:info@maxiswood.com) and [admin@maxiswood.com](mailto:admin@maxiswood.com)
3. MAXISWOOD will not be responsible for the damage if the project designed and constructed is not in strict compliance with all relevant provisions of the current Building code of Thailand regulations and standards.
4. MAXISWOOD will not be liable for defects caused by the third party's action, negligence, handling or storage of the Products. MAXISWOOD is also not liable for any loss, damage or expenses suffered by any third party however such losses or expenses are caused.
5. Except as specified in this document and the Thailand Consumer Law and to the fullest extent permitted by law:
  - a. MAXISWOOD will not be liable for any claim relating to damage or defects arising from transportation unless the claim is made within 7 days after receipt of the PRODUCT;
  - b. MAXISWOOD will not be liable for any claims made after the installation of the Product that relate to surface appearance and product specification or from defects in materials or workmanship;
  - c. MAXISWOOD will not be liable for any claims if the Product is not used, assembled and/or installed and maintained in accordance with the relevant MAXISWOOD guidelines;
  - d. MAXISWOOD will not be liable for any loss or damage (whether direct, indirect, consequential contingent or special) including personal injury, property damage, loss of profits, revenue, savings, labour, material or other costs, claims, damages or expenses, however caused and including from breach of this warranty;
  - e. MAXISWOOD will not be liable for any claims, damages or defects arising from or in any way attributable to poor workmanship, poor design or detailing, settlement, or structure movement and/or movement of materials to which the Product is attached;

### **NO OTHER WARRANTIES:**

This warranty does not cover:

1. Damage by storm, tempest, acts of God or any other cause beyond the reasonable control of MAXISWOOD;

2. Growth of mould, mildew, fungi, bacteria or any organism on any products surface of the Product (weather on exposed or unexposed surfaces);
3. Variations in embossing items;
4. Variations in colour in different production runs or batches
5. Small bubbles/blemishes on the surface of the Product;
6. Labour or Freight including costs associated with removing the defective MAXISWOOD or replacing it.

MAXISWOOD reserves the right without notice to discontinue or modify any of its Products, including the colour, and MAXISWOOD shall not be liable in the event the replacement Products may vary in colour or gloss in comparison to the original Product. If MAXISWOOD replaces any Product under this warranty, it may substitute Products designated by MAXISWOOD to be of comparable quality or value in the event that the Product initially installed has been discontinued or modified.

Except as specifically set out in this warranty, any term, representation, condition or warranty in respect of the quality, condition or description of the Product whether implied by statute, common law, trade usage, custom or otherwise is hereby expressly excluded. To extent that legislation imposes warranties or impose obligation upon MAXISWOOD which cannot be excluded, restricted or modified, this warranty must be read subject to those statutory to the extent that they apply.