



FACT SHEET

SECTION 1 – WHAT IS BAMBOOM FLOORING?

MAXIS PRODUCTS BAMBOOM is made of Bamboo that is mainly found in Asia. It is a fast-growing plant in the world. It takes only 3 to 5 years to reach maturity, unlike real wood that takes 15 years or more. It is a less expensive, more ecological choice and a good alternative to traditional hardwoods.

MAXIS PRODUCT Compressed Bamboo Flooring uses a click-locking installation system that provides a strong yet simple, floating floor installation method. The boards easily and firmly lock together, making installation simple and efficient.

PROS

- 1. Maxis Products Bamboom flooring is easy to maintain. It can easily clean using a soft-bristled broom or vacuum. It can also be cleaned with mild soap and a damp of mop.*
- 2. Maxis Products Bamboom is Eco-friendly. Bamboo is a highly renewable resource as they are made from a plant that can regenerate in as few as five years, compared with 50-80 years for hardwoods.*
- 3. Maxis Products Bamboom is Durable. It is strong and hard, even exceeding the hardness of other hardwood flooring materials.*
- 4. Maxis Products Bamboom is less expensive than most wood flooring, since Bamboo is more abundant and easier to mature than the hardwood, making it much cheaper.*
- 5. Maxis Products Bamboom is termite resistant – It is treated and processed properly to remove cellulose powder that attracts termites and other insects.*

SECTION 2 – STACKING AND STORAGE

When stacking and storing Maxis Products Bamboom, it should be placed on flat level ground under a roof or indoors and stacked to a height of no more than five boxes. If Maxis Products Bamboom must be stored outdoors, Maxis Products Bamboom should be covered by materials such as waterproof canvas to protect against sunlight and rain.

SECTION 3 - INSTALLATION

UNICLIC® INSTALLATION INSTRUCTIONS

General

Uniclic® is a revolutionary system for installing laminate floors without using glue. The panels can be clicked together simply, thanks to the ingenious shape of the tongue and groove. Uniclic® is unique because you can install the planks in two different ways:

Method A: Position the panel to be installed at an angle of 20 to 30° to the panel already installed. Move the panel gently up and down while exerting forward pressure. The panels will automatically click into place. You can either insert the tongue into the groove, or the groove on to the tongue. The tongue into the groove is the easiest method. (See diagrams 1A - 1B - 1C.)



Method B: With Uniclic® you can also tap the panels into each other without lifting. For this method you must use the special Uniclic® tapping block. The planks should not be joined with a single tap. To avoid damaging the panels you must tap them together gradually. (See diagrams 2A - 2B.)



Tools for installing the floor

For best results, it is essential that you follow the installation instructions exactly. Besides the regular tools for installing laminate floors (i.e. hammer, saw, pencil, measure) you will also need the following accessories.

- installation kit (crowbar, spacers (1-8 mm / 0.039"- 0.315") and Uniclic®-adapted tapping block)
- underlayment system
- maintenance products

The use of accessories other than Quick • Step® accessories might cause damage to the Quick • Step® floor. In such case the guarantee provided by Quick • Step® will be void. We recommend using only Quick • Step® accessories as these have been especially designed and tested for use with Quick • Step® floor panels.

It will generally be necessary to saw some flooring panels during installation. To obtain a clean cut, the pattern side should face down when you use a jigsaw, sabre saw or circular handsaw and up when you use a handsaw or a crosscut saw.

9 focus points

1. Thanks to the Uniclic® system, the floor floats and is installed without glue. You can walk on the floor during and immediately after installation.
2. With Uniclic® panels you can choose where you want to begin. Think about what will be the easiest way to install the floor. We will demonstrate the installation for right-handed people, from left to right. You can work in the other direction if you want.
3. Make sure the panels are mixed sufficiently when you install them so that you do not end up with too many identical, light or dark panels next to each other.
4. Check all panels in daylight before and during installation. Defective panels must never be used.
5. The floor should preferably be installed parallel to how the light enters the room. The ideal conditions are 15-20°C (59-68°F) at a relative humidity of 50-60%.
6. Let the planks acclimate for 48 hours in the unopened packaging at the normal room temperature in the middle of the room where the floor is to be installed.
7. Room humidity can vary according to the season, so it is vital that the floor is able to expand and contract. For this reason, make sure you leave a minimum expansion joint of 8 to 10mm (5/16" to 3/8") on all sides of the floor, around pipes, thresholds and under doors.
8. Large rooms must have expansion joints every 13m (40 feet) width-wise to the panels and every 13m (40 feet) length-wise. We recommend having an expansion joint between different rooms (e.g. under the door). Expansion joints can be finished by means of a molding that is attached to the subfloor.
9. Ensure the end joints of the panels in two successive rows are never in line. Always ensure that the joints are staggered by at least 15cm / 6 inches.

Preparing the room

- Check that the doors can still open and close after the floor and underlayment have been installed (minimum +1cm (3/8")).
- Check whether the old molding can be removed. You can also leave the wall base and finish the floor with Quick • Step® profiles.
- Make sure the subfloor is flat. Any unevenness greater than 2mm (1/16") over the length of 1 meter (40") must be smoothed out. It is vital that you use an underlayment to smooth any unevenness in the base floor. The specially designed Quick • Step® underlayments have a damp-proof, insulating, noise-reducing and levelling function. The smooth top surface makes installing the laminate panels easier and ensures ample expansion afterwards. You can find more information about Quick • Step® underlayments and how to install them on the underlayment packaging or at your dealer.
- Make sure the subfloor is clean and dry.

CONCRETE SUBFLOOR:

New Construction:

- A new concrete floor must dry at least 1 week per 1cm (3/8") thickness up to 4cm (1-1/2"). Subfloors thicker than 4cm (1-1/2") require twice as much drying time. For example, a 6cm (2-1/2") concrete subfloor must dry for at least 8 weeks. The moisture content must be less than 2.5% (CM method) or less than 5 lbs/24h.1000sqft (Calcium chloride method ASTM 1869).
- If there is underfloor heating, the subfloor must not exceed 28.8°C (84°F) and the moisture content must be less than 1.5% (CM method). You do need to follow special installation instructions. Please ask your dealer for more information.

Renovation:

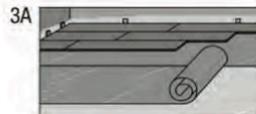
- Remove any damp-porous floor covering (carpet, needle felt, etc.) first.
- Damp-sealed floor covering (PVC, linoleum, VCT, etc.) does not have to be removed. Always use underlayment. We recommend using Quick • Step® underlayment.

WOODEN SUBFLOOR

- Remove any existing floor covering first.
- Make sure the plank floor is stable. Nail down any loose parts and apply a levelling layer (Quick • Step® Softboard, for example) if necessary.
- Install the Uniclic® panels crosswise to the direction of the existing subfloor.
- It is necessary that the crawl space under the plank floor be sufficiently ventilated. Remove any obstacles and provide sufficient ventilation (minimum 4cm (1-1/2") of total ventilation holes per meter (40") of floor). The moisture content of the wood may not exceed 12%.

Installing the floor

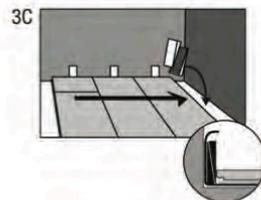
- First install the underlayment, per width and gradually as you progress. If the underlayment is pre-mounted on the panels, then only use the damp-proof moisture barrier with adhesive tape. Let the membrane run up the wall a bit before cutting to size. A molding will be attached to this later. (See diagram 3A.)



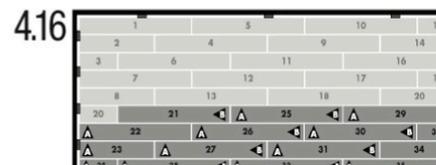
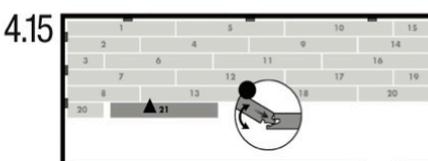
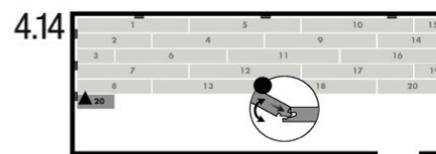
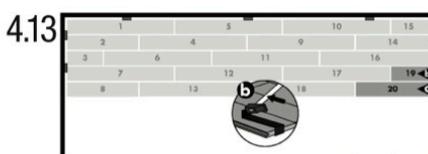
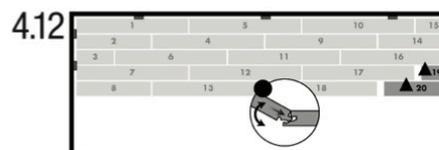
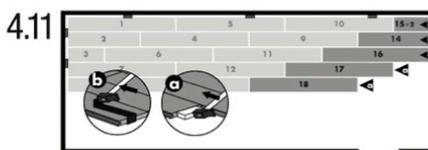
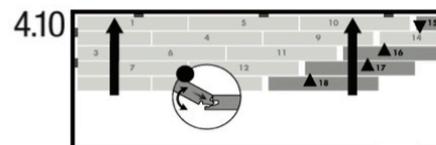
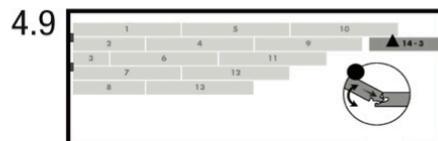
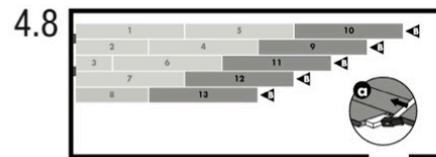
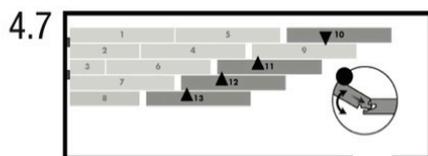
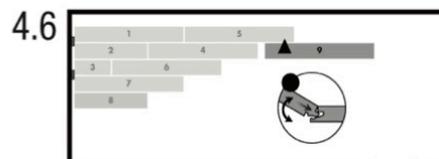
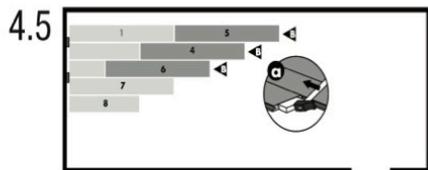
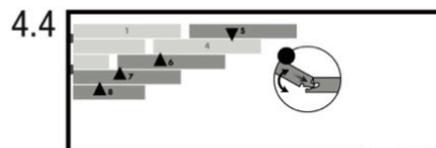
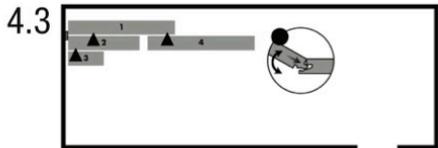
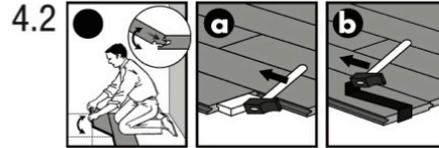
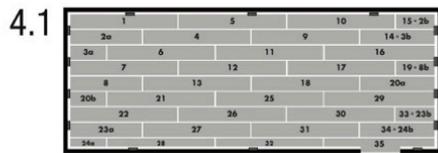
- Begin the first row with a whole plank. First saw off the tongue on both the long and the short sides. (See diagram 3B.)



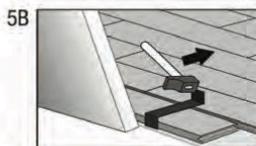
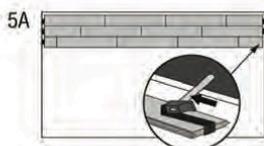
- Put the plank with the sawn off sides against the walls. Put spacers from the installation kit between the planks and the wall. This will ensure that your expansion joint is wide enough: 8 to 10mm (5/16" to 3/8"). (See diagram 3C.)



The diagrams below indicate where the Uniclic® panels are clicked together by angling up and down or where they are tapped together flat. Follow the diagrams precisely. (See diagrams 4.1 through 4.16.)



- In places where it is too difficult to install the Uniclic® planks with the tapping block (e.g. against the wall), you can tap them together using the pull bar and a hammer. (See diagrams 5A - 5B - 5C.)



- There must also be an 8 to 10mm (5/16" to 3/8") expansion joint between the last row and the wall. Keep this in mind when sawing the last row of panels.

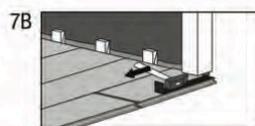
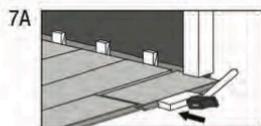
Pipes

In rows where there is a pipe, make sure the pipe falls exactly in line with the short side of two panels. Take a drill bit with the same diameter as the pipe plus 20mm (3/4") for the expansion. Click the panels together on the short side and drill a hole in the center of the joint between the two panels. Now you can install the panels in the floor. (See diagrams 6A-6B-6C.)



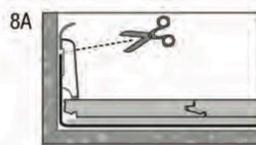
Under doorframes

When sawing the panels, ensure that the expansion joint under the door is at least 10mm (3/8"). If you cannot lift the panel, use an adapted tapping block or pull bar and hammer to tap the panels together with the planks flat on the floor. (See diagrams 7A-7B.)



Finishing

- Remove all spacers.
- Install the molding on the plastic membrane that runs up the wall from under the floor. Never attach the molding to the floor. This method allows the floor to expand and contract under the molding.
- For a perfect finish around pipes, use rosettes or caulking.
- In places where profiles or skirting cannot be placed, fill expansion gaps with caulking. (See diagram 8A.)



Precautions

- Protect furniture and chair legs with proper felt or plastic caps.
- Avoid bringing dirt, water and sand indoors by providing a suitable floor mat at the door.
- Use (office) chairs and seats with soft wheels that are suitable for a laminate floor and/or use a suitable desk mat.
- Ensure that humidity in the room is always at least 50%. Use a humidifier if you need to.

Maintenance

- The smooth surface of your laminate means it never retains dirt or dust.
- Never use wax or varnish coating on the floor.
- For dry maintenance, we recommend using a Quick-Step® duster (flipper) or vacuum cleaner.
- For slightly damp maintenance, we recommend using Quick-Step® Quick Clean, which you spray diluted with water (see instructions) on the Quick-Step® duster. The use of other cleaning products might damage your floor. Always wipe dry immediately until no more moisture is visible on the floor. We strongly recommend dry cleaning only for beveled edge products.
- Wet maintenance is absolutely forbidden. Remove any water immediately. Uniclic® panels are not suitable for use in damp spaces like saunas.
- To remove stubborn stains carefully, we recommend using Quick-Step® Force or acetone based fingernail polish remover. Never use scouring products!

Enjoy your floor.

SECTION 4 - MAINTENANCE

1. Remove dust and dirt on a daily basis

A build-up of loose dust, dirt and grit can take away the shine and cause damage and scratches to your bamboo floor if walked on. By sweeping your floor with a soft bristle brush or vacuum using an attachment specifically designed for wooden floors on a daily basis, you will ensure it encounters minimal damage from daily wear and tear.

2. Clean on a regular basis

It is recommended that you clean your floor at least once a week using a PH neutral wood floor cleaning spray and microfiber mop. This will help to maintain the freshness of your bamboo floor whilst removing a buildup of any dirt.

3. Wipe away spills promptly

Bamboo flooring can easily be damaged by water. Any spills or liquid should be wiped away promptly using an absorbent cloth to ensure the liquid does not soak into and penetrate the flooring.

4. Avoid scratching your bamboo floor

Heavy furniture and objects can cause small scratches and dents bamboo flooring with natural daily movements. It is advised that anti-scratch felt protector pads are applied to the bottom of furniture (and other heavy objects) to reduce unwanted damage to your floor.

5. Always lift heavy objects when moving them

Always lift furniture, heavy objects and sharp items rather than dragging or sliding them across your bamboo floor. This will help to prevent any unnecessary scratches and scuffs.

6. Use doormats at all exterior entrances

By placing doormats at all entry doors, you will ensure that any moisture, water, dirt and grit from the outside world is captured and does not reach your bamboo floor.

7. Remove outdoor footwear

Any gravel, dirt or water on the bottom of your shoes can scratch and damage your floor. Ideally all outdoor footwear should be removed before walking on your bamboo floor. Be sure to place dirty footwear somewhere other than on your floor, for example, a porch, garage, shoe rack or cupboard.

8. Never use a steam mop

The steam generated from a steam mop can penetrate the bamboo and cause the planks of flooring to warp and distort as they absorb the moisture. A damp mop can be used to clean your bamboo floor, but it must be wrung out completely as excess water can also cause severe damage.

9. Never use abrasive cleaning products

Always ensure you use cleaning products that have been designed to clean bamboo or wooden flooring. Acidic, abrasive and cleaning products that contain ammonia can cause irreparable damage to your bamboo floor.

10. Never use wax or furniture polish

Furniture polish, oils and waxes can leave a slippery residue on your bamboo floor so should be avoided. A PH neutral wood floor cleaning spray is ideal as it will clean your floor without leaving any residue or streaks.

11. Maintain Humidity

Maintain relative humidity within a 20% range that is consistent with average indoor living conditions (such as 40%-60%). Use a humidifier if you need to.

SECTION 5 – WARRANTY CONDITION AND TERMS

*MAXIS PRODUCTS **BAMBOOM FLOORING** warranty is valid from the date of purchase. The warranty is not transferable and applies only to the original purchaser of MAXIS PRODUCTS “BAMBOOM FLOORING” products, subject to compliance with the condition of Warranty below:*

- 1. The flooring shall be free of manufacturing defects caused by improper milling, staining, and coating under normal use for a period beginning on the date of purchase by the Original Purchaser and ending on the earlier of (a) one year from the Purchase Date, and (b) the date on which the Flooring is installed.*
- 2. The flooring will maintain its structural integrity and will not delaminate for a period beginning on the Purchase Date and ending on the earlier of (a) 15 years (for commercial) and 50 years (for residential) from the Purchase Date under normal traffic and usage conditions, and (b) the date on which the Commercial/Residential Building in which the flooring is installed is sold by the Original Owner.*
- 3. Reduction in gloss or sheen is not covered under this warranty.*

This limited warranty does not cover Flooring donated, purchased on clearance center or at auction.

SCOPE OF WARRANTY:

This limited warranty is not transferable by the Warranty Holder to any other party, including but not limited to a subsequent purchaser of the building in which the Flooring is installed. If a valid warranty claim is received by MAXIS PRODUCTS within the applicable Warranty Period, MAXIS PRODUCTS will supply new materials of similar grade for repair or replacement of affected areas. Labor costs, including any expenses associated with installation and removal of defective Flooring, are not covered by this limited warranty. To the extent permitted by law, these are the sole and exclusive remedies of the Warranty Holder in the event of a Manufacturing Defect or other warranty claim.

OBTAINING WARRANTY SERVICE:

The Warranty Holder must inspect the Flooring for Manufacturing Defects caused by improper milling, grading, staining and coating, and report any such defects to MAXIS PRODUCTS via email info@maxiswood.com / admin@maxiswood.com / office@maxiswood.com. Warranty claims must receive within 30 calendar days after the Warranty Holder identifies the Manufacturing Defect or other basis for a warranty claim. To be covered under this MAXIS PRODUCTS limited warranty, the

Warranty Holder must provide documentation of sales order and proof that the Flooring was properly installed in accordance with the Installation Guide.

Upon receipt of a claim, MAXIS PRODUCTS CO. LTD. reserves the right to check and inspect the Product. MAXIS PRODUCTS will inform claimant by writing within 30 days after inspection, whether the Product is defective under the terms of this warranty.

*If MAXIS PRODUCTS CO. LTD. determines that the Product is defective under the terms of this warranty, **MAXIS PRODUCTS will replace the Product or part of it with the same or equivalent Product;** or*

If MAXIS PRODUCTS determines that the Product is not defective under the terms of this warranty, the claimant shall promptly reimburse MAXIS PRODUCTS CO. LTD. for the costs of investigation and repair, if any, incurred by MAXIS PRODUCTS CO. LTD..

LIMITATION:

This limited warranty covers Flooring that is both; 1. Installed with strict adherence to MAXIS PRODUCTS BAMBOOM installation guide (Section 3) and; 2. Maintained in accordance with MAXIS PRODUCTS BAMBOOM maintenance guidelines (section 4). This limited warranty only applies when the Flooring is used under normal traffic and other conditions. Bamboo floors, like other wood, are subject to contraction and expansion, the occurrence of which is not covered by this limited warranty.

The limited warranty for Manufacturing Defects does not apply after the Warranty Holder has installed the Flooring, and product variation or error that does not exceed the 5% industry standard is not considered a manufacturing defect for purpose of this limited warranty. The limited warranty does not extend to or cover:

- a. Damages resulting from improper handling and storage. Inadequate maintenance or accidents, such as damage caused by scratching, impact or cutting.*
- b. Damages resulting from the use of steam cleaner, jet mop, spray mop, or similar wet mop.*
- c. Gloss or sheen reduction or discoloration resulting from heat, sunlight or artificial light.*
- d. Damages resulting from improper installation or construction.*
- e. Damages resulting from abuse; such as, moving appliances across the floor without adequate protection.*
- f. Damages caused by water or excessive moisture on the floor, in the subfloor or underneath the floor.*
- g. Water damage caused by flooding, prolonged stay of standing water, subfloor hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure), leaking pipes, household mechanical failures, appliance leaks, pet urine, or conditions that result in moisture being below the floor are not covered.*
- h. Separation between boards or damage as a result of natural expansion and contraction caused by low or excessive humidity including, but not limited to, splits, cracks, grain raising, checking, edge, fracturing, splintering or chipping that occurs during or after the flooring has been installed.*
- i. Intermittent noises including, but not limited to, squeaks, popping, etc.*

- j. Product deformity that is not measurable or that is only visible under certain light or from a certain angle is not considered a defect. Visible defects should be evaluated by their visibility from a standing position in normal lighting.*
- k. Recoating and finish alterations (finishes applied by the owner or installer) including, but not limited to, refinishing or recoating.*
- l. Floor that are installed in non-owner occupied residences (except products that are noted warranted commercial).*
- m. Floors that have been replaced by a previous claim.*
- n. Floors which have been installed, then removed due to substandard subfloor, and reinstalled.*
- o. Incidental and consequential damages. By this we mean any loss, expense, or damage other than to the flooring itself that may result from a defect in the flooring. Such damages shall include, but not limited to, the followings: any costs associated with the removal, refinishing or replacement of any flooring products or with the removal or replacement of cabinets, appliances or any other fixtures or items that may need to be removed and replaces as result of replacing any flooring products.*

This limited warranty excludes color variation between orders, individual planks, and/or samples. MAXIS PRODUCTS BAMBOOM does not warrant that the Flooring will match or coordinate with purchaser furnishings. Trim. Cabinetry, railings, etc. It is the installer responsibility to document all jobsite conditions and measurements including the installation date, Flooring moisture content, site relative humidity, temperature, and subfloor moisture content and other documentation required under the Installation Guide.

MAXIS PRODUCTS CO. LTD reserves the right without prior notice to amend its warranty and to discontinue or modify any of its Products, including the colour, and MAXIS PRODUCTS CO. LTD. shall not be liable in the event the replacement Products may vary in colour or gloss in comparison to the original Product. If MAXIS PRODUCTS CO. LTD. replaces any Product under this warranty, it may substitute Products designated by MAXIS PRODUCTS CO. LTD. to be of comparable quality or value in the event that the Product initially installed has been discontinued or modified.